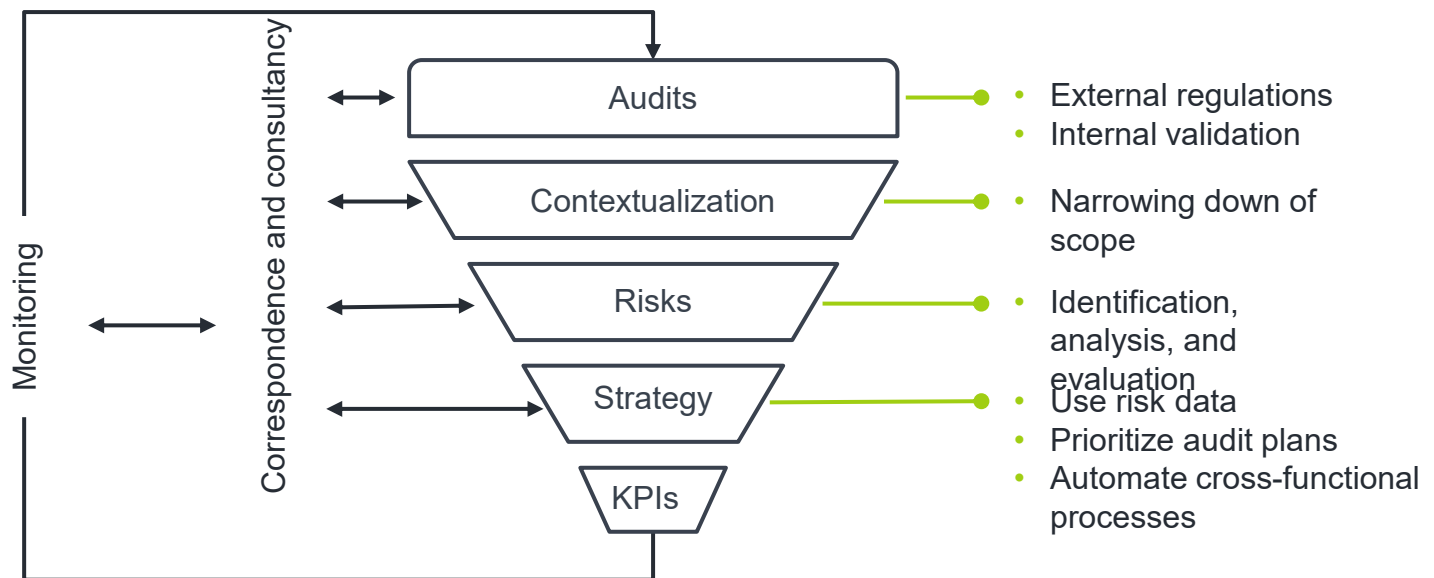




ServiceNow Governance, Risk, and Compliance (GRC) helps you to significantly reduce the expenses and efforts associated with audits, minimize risks, and take risk-related decisions. The impact of risks on your company is thus analyzed, policy and compliance measures are taken, and audits are optimized.

GRC process flow



Modular components

Risk management



- Risk assessment for business operations
- Prioritization of risks
- Appropriate reaction(s) to risks

Compliance management



- Optimization of compliance processes and safeguarding of control efficiency
- Elimination of redundancies and conflicts during controls

Audit management



- Definition of the scope and prioritization of audit assignments
- Elimination of recurring audit findings, improvement of audit assurance

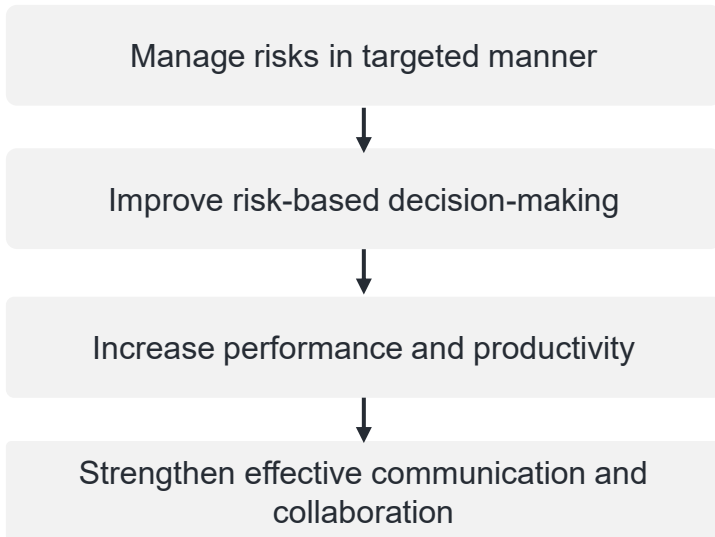
Supplier risk management



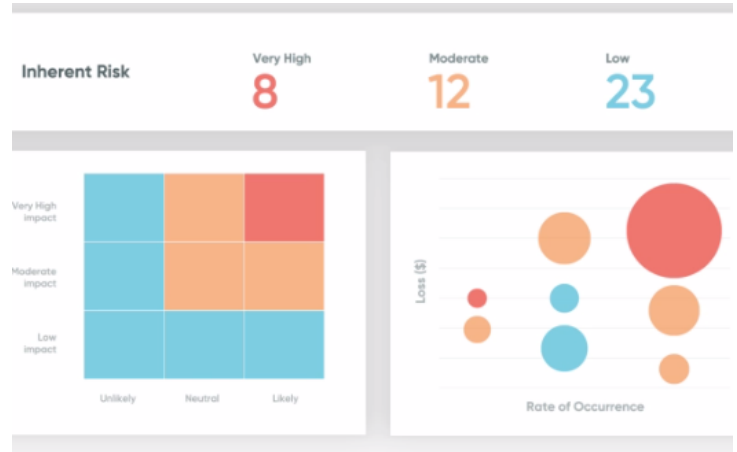
- Provision of a centralized process for managing your portfolio of suppliers
- Classification and assessment of risks for suppliers



Functional details



Dashboard



Source: <https://www.servicenow.de/products/governance-risk-and-compliance.html>

Examples of KPIs

- Number of security-related service interruptions
- Nonconformities identified by audits that were not resolved within the planned time frame [%]
- Number of applications not protected by a backup plan
- Number of systems without current patches
- Incidents affecting customer data [%]

Benefits

- ✓ Risk-based decisions promoted with a unified data environment
- ✓ Transparency in real time due to ongoing monitoring and operational continuity management
- ✓ Improved communication thanks to dynamic dashboards on risks and resilience
- ✓ Increased productivity through cross-functional workflows

About us

Agile and new but with more than 30 years of experience—that's agineo, the largest partner of the platform provider ServiceNow in the DACH region. As an Enterprise Service Management specialist, we design business processes and implement them in software for well-known clients. To do this, we can draw on the broad technological expertise of the entire Materna Group, which is delegated across over 4,000 employees.

Our promise to deliver

With unwavering dedication and flexibility, we passionately take on responsibility for our customers. Our mission is their success, and we pull out all the stops to make it happen, both on time and on budget.