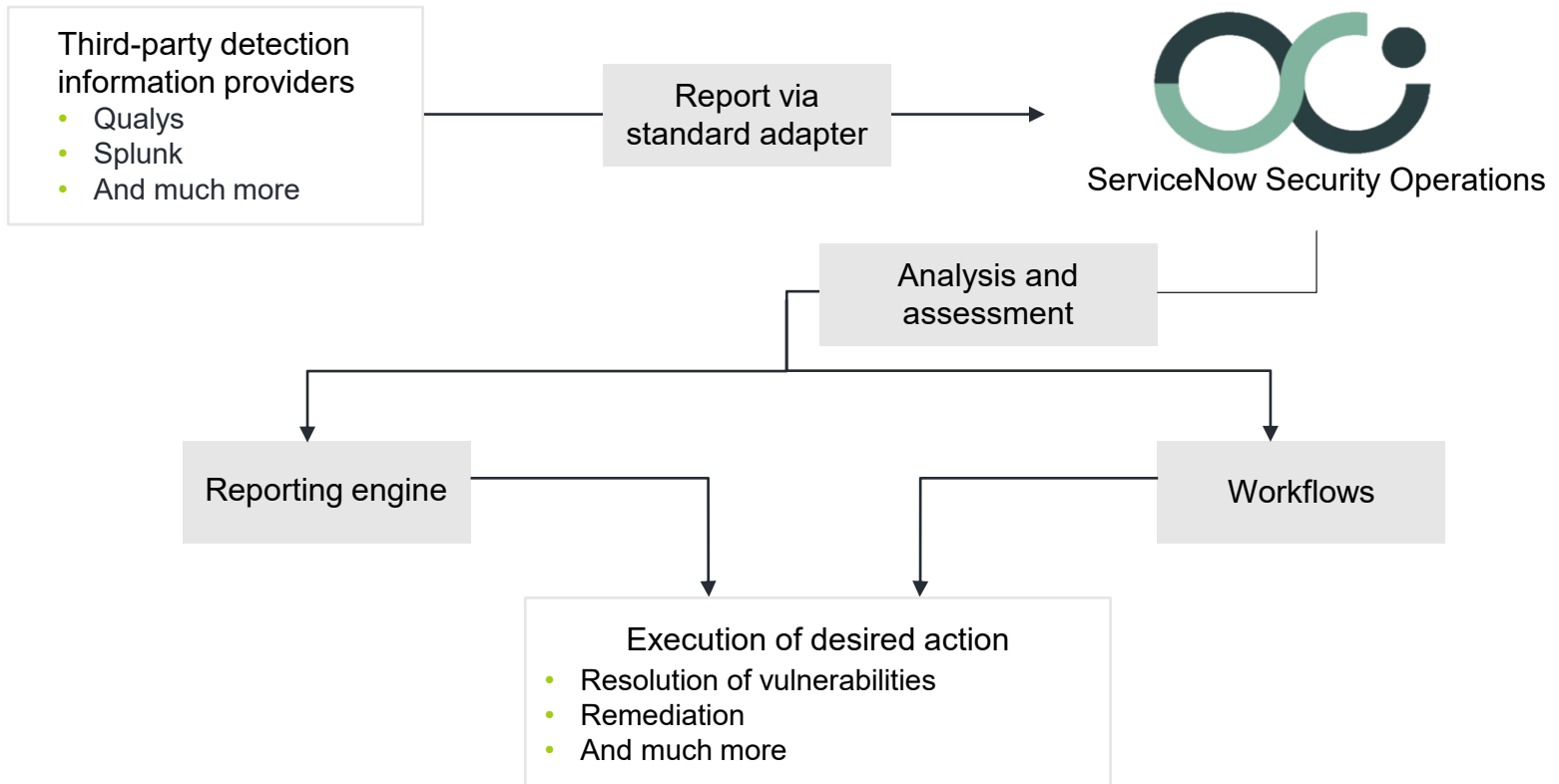




The ServiceNow Security Operations solution makes it possible to respond to threats efficiently and proactively. Workflow and platform management solutions from the Now platform are thus linked to resources of leading security providers and data is standardized.

Process visualization



Detection



- Monitoring and analysis of all network activities
- Detection of vulnerabilities by third-party scanners
- Pooling of relevant data on security vulnerabilities

Vulnerability



- Information provided on critical vulnerabilities in software and in operating system
- The Vulnerability Response application helps existing vulnerabilities to be tracked, prioritized, and resolved.

SIEM



- Security Information and Event Manager (SIEM)
- Notification of imminent incidents based on data assessed as critical
- Detection of anomalies for early identification and resolution of security incidents

Orchestration



- Simplification of operational management
- Optionally expandable service packages (activity packs) and workflows
- Automatic recording of critical incidents



Functionalities

Trusted Security Circles

- Identification of suspicious network activities
- Determination of whether a security incident impacts colleagues, vendors, or partners

Playbook

- Step-by-step instructions on how to resolve special security threats, such as phishing attacks
- Access provided to useful knowledge articles

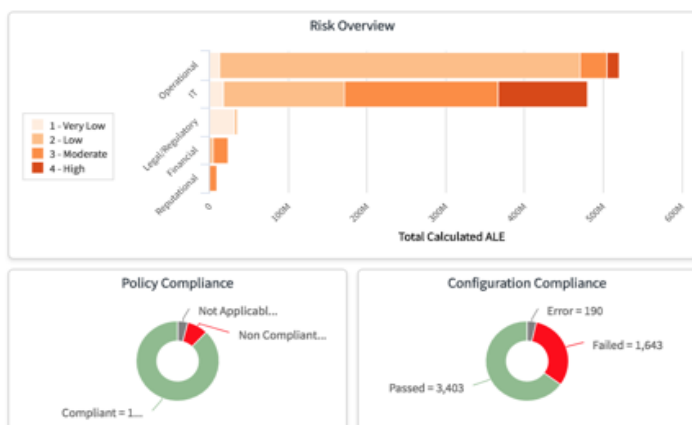
Threat intelligence

- TAXII enables automated information sharing about cyber threats
- STIX as the standardized language

Analysis

- Execution of basic SecOps-related analysis procedures
- Connection to the Orchestration module

Reporting



KPIs

Indicator	Goal
Quantitative	Average processing time
Process-related	Percentage of automatically resolved threats
Operational	List of open security incidents and vulnerabilities

About us

Agile and new but with more than 30 years of experience—that's agineo, the largest partner of the platform provider ServiceNow in the DACH region. As an Enterprise Service Management specialist, we design business processes and implement them in software for well-known clients. To do this, we can draw on the broad technological expertise of the entire Materna Group, which is delegated across over 4,000 employees.

Our promise to deliver

With unwavering dedication and flexibility, we passionately take on responsibility for our customers. Our mission is their success, and we pull out all the stops to make it happen, both on time and on budget.