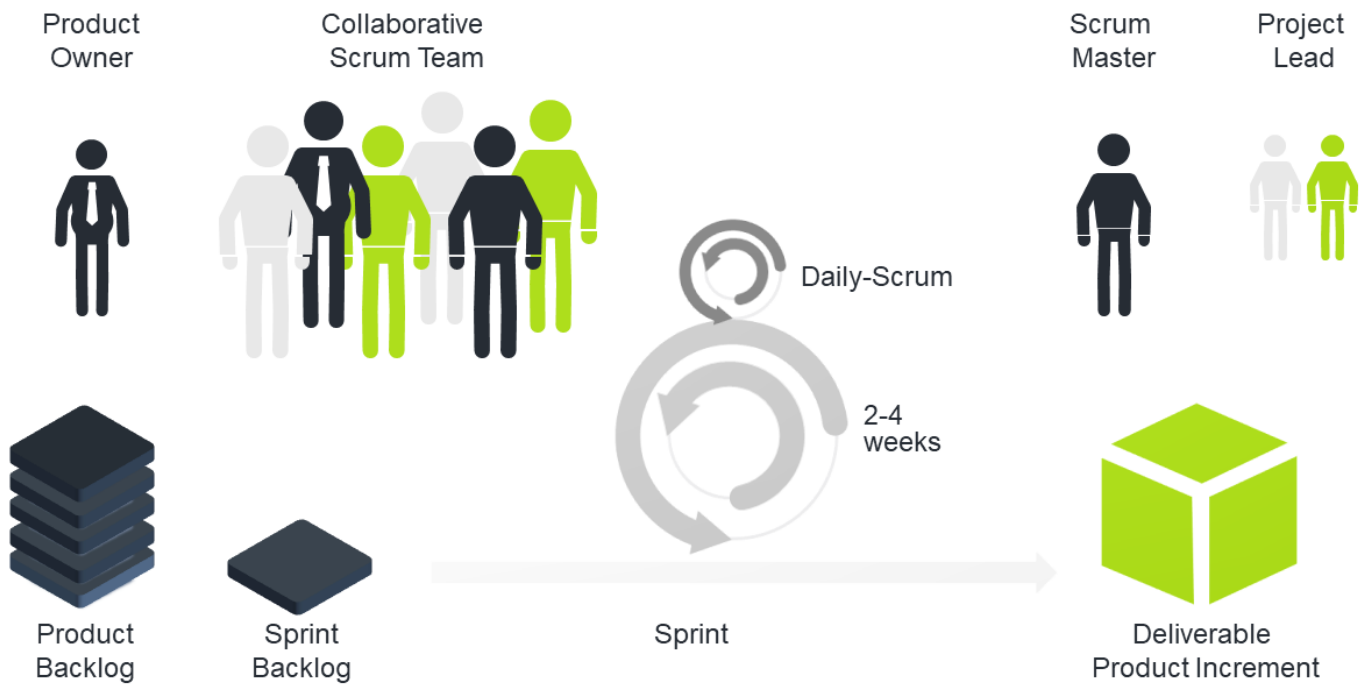




Our Project Management is generally carried out in three successive phases: Analysis, Design, Development. Take advantage of the greatest possible transparency and progress monitoring. So we can quickly create useful solutions together and respond to changing conditions at an early stage.

## Project Management with agineo—agile, transparent, collaborative



Benefit from maximum customer satisfaction: CSAT score 4.9 out of 5

## Overview of our services



Process consulting



Project management



Architecture advice and design



Implementation of SaaS projects



Training courses



Operational support



## Project phases

Analysis	Design	Development
<ul style="list-style-type: none"> <li>• Workshop to define requirements</li> </ul>	<ul style="list-style-type: none"> <li>• Prioritization of topics</li> <li>• Development of target version</li> <li>• Agile method</li> </ul>	<ul style="list-style-type: none"> <li>• Short sprint cycles</li> <li>• Flexible module adjustment</li> </ul>

## Our strengths are your advantage

We work as partners	<ul style="list-style-type: none"> <li>• Honest, trusting collaboration</li> <li>• Shared successes for a long-term partnership</li> </ul>
Central point of contact for your questions	<ul style="list-style-type: none"> <li>• Support throughout whole project</li> <li>• Partners even after the project</li> </ul>
Standardized processes	<ul style="list-style-type: none"> <li>• Continuously optimized processes with innovative project models</li> <li>• Smooth project implementation</li> </ul>
Knowledge and experience	<ul style="list-style-type: none"> <li>• Long-term ServiceNow partner</li> <li>• In-house development and use of applications</li> </ul>
Transparent processes	<ul style="list-style-type: none"> <li>• Short decision-making paths</li> <li>• Constant controlling and regular reporting</li> </ul>

### About us

Agile and new but with more than 30 years of experience—that's agineo, the largest partner of the platform provider ServiceNow in the DACH region. As an Enterprise Service Management specialist, we design business processes and implement them in software for well-known clients. To do this, we can draw on the broad technological expertise of the entire Materna Group, which is delegated across over 4,000 employees.

### Our promise to deliver

With unwavering dedication and flexibility, we passionately take on responsibility for our customers. Our mission is their success, and we pull out all the stops to make it happen, both on time and on budget.