



ServiceNow Project Portfolio Management makes it possible to plan, coordinate, and process inquiries with a highly integrated approach. The tool digitalizes the entire process chain, combines individual applications together, and offers a custom solution for each and every work step.

ServiceNow Project Portfolio Management—process visualization



- ✓ Real-time visibility
- ✓ Resources and investment management
- ✓ One platform, one data model, overarching workflow, reporting and analysis

Module

Innovation management



- Organizes collection, evaluation, selection, and execution via an idea portal
- Swift identification and processing of the idea with the greatest revenue potential

Demand management



- Classification, qualification, and assessment of innovative ideas in terms of strategic and functional requirements

Project management



- Management and supervision of projects, tasks, costs, and resources
- Suitable for any type and size of project (waterfall, agile, and hybrid)

Project financials



- Overall budgeting and planning of costs for all demands and projects
- Tracking of resource requirements and costs for all demands and projects

Portfolio management



- Planning, budgeting, and monitoring of demands, projects, and programs in different portfolios

Resource management



- Creation of project plans
- Planning of availability and capacities of resources



Work environments

Demand—workbench

- Assessment and approvals of demands
- Interactive bubble chart to assess and determine risk, value, and size of the demands
- Parallel presentation of relevant details in clearly organized list

Project—workspace

- Project overview and project management
- Up-to-date metrics and trends in clear overview
- Extensive project monitoring of waterfall, agile, and hybrid projects

Allocation—workbench

- Effective allocation of requested resources to demands and projects
- Overview of resource capacities and availability
- Resource finder takes skills and group membership into account to find resources

Portfolio—workbench

- Budget and resource-based portfolio planning with alternative scenarios
- Selection of demands and projects within budget and resource framework
- Budget promotion and forecasting
- Tracking of programs and projects with graphics and KPIs

Portfolio—workbench

- Clustering of projects into programs, e.g. realization of business goals
- Overview and tracking of a program's projects on a timeline, for example, with project KPIs

Resource—workbench

- Overview of resource capacities and availability and resource groups
- Resource reports to assess availability, existing allocations, and forecasts

About us

Agile and new but with more than 30 years of experience—that's agineo, the largest partner of the platform provider ServiceNow in the DACH region. As an Enterprise Service Management specialist, we design business processes and implement them in software for well-known clients. To do this, we can draw on the broad technological expertise of the entire Materna Group, which is delegated across over 4,000 employees.

Our promise to deliver

With unwavering dedication and flexibility, we passionately take on responsibility for our customers. Our mission is their success, and we pull out all the stops to make it happen, both on time and on budget.